



# **HANS-KAREL FROS**

## **GENERAL MANAGER SOFTWARE APPLICATIONS**

SOFTWARE APPLICATIONS

### **ABOUT**

Hans-Karel joined Urban Enterprise in 2018 and is a highly experienced Manager with over two decades of comprehensive IT experience. After working as an IT Manager for a number of high growth businesses and a successful IPO, Hans-Karel has been focused on building business operations and delivery of software products.

He possesses strong knowledge of software development and product design lifecycle, and the required operations and support for software products. He has extensive experience in Service Delivery Management and a strong customer focus.

Hans-Karel is responsible for the Urban Enterprise suite of software products, product strategy and overall growth. He is heading up the software design and development team as well as being the principal point of contact for Urban Enterprise's current and potential customers.

### **QUALIFICATIONS**

- Diploma in Electronic Engineering
- Cert IV in Business Management
- ITIL Service Management Practitioner
- Prince2 Project Management Practitioner
- Microsoft Certified Systems Engineer

### **KEY MANAGEMENT SKILLS**

- Product Strategy and Delivery
- Team Management
- Financial Management
- Service Management
- Information Management

### **KEY INFORMATION TECHNOLOGY SKILLS**

- Azure Architecture Delivery and Development
- Integrations Development and Delivery
- Data warehousing and Data Strategies
- Security and Penetration Test delivery
- Agile Management and Development strategies

### **KEY PROJECTS**

- Development of an end to end business process management platform aimed at local government
- Development of a data driven Artificial Intelligence and prediction platform
- Development of an Information Technology Service Management Client/Server application
- Implementation of a Financial Management System for a large investment fund
- Preparation of a company and successful execution of an IPO on the London Alternative Investment Market (AIM)
- Infrastructure design and development of a mobile communication solution

### **PREVIOUS EMPLOYMENT**

- Tornado Insider Media, Digital Media and Events, Senior IT Manager
- GPXS Mobile Solutions, Mobile Communications, Senior Infrastructure Manager
- Absolute Capital Management, Multinational Investment Fund, Operations Manager
- PROLIN IT Service Management, Service Delivery Software, Head of Australian Operations
- Steply.IO, LGA Process Management Solutions, Operations and Development Director
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